

# **Medical Transportation, Vital Services**

## **Transportation**

We can accommodate riders with:

Hearing Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

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Voice announcements

Age Requirements

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people age 60 and older who meet income requirements and live in Virginia's Fifth Planning District. Cannot own a vehicle and must be able to go from their house to taxi without help.

Intake Process

Call the office and ask for Transportation to enroll. There may be a waiting list. If you qualify for Vital Transportation Services, when your name is at the top of the list, more screening will be done by phone (income information, etc.). A ride request must be made at least 2 and 1/2 business days before your appointment and call before noon.

Intake Contact Telephone

(540) 345-0451

Provider Refer

Yes

Qualifications

Report Problems

Call the Agency

Residency Requirements

Serves residents of Alleghany, Botetourt, Craig and Roanoke counties and the cities of Clifton Forge, Covington, Roanoke and Salem.

Self Refer

Yes

Local Office on Aging (LOA)

<http://www.loaa.org/>

<https://www.loaa.org/services/critical-assistance/vital-transportation/>

<https://www.facebook.com/LocalOfficeonAging>

Main

(540) 345-0451

Toll-Free

(888) 355-6222

4932 Frontage Road NW

24019 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-3:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Rides must be set up 2 business days before appointment.

Fee Structure

Fee Range

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Call for Information

Payment Method(s)

Cash or Check

Languages Spoken

English

Vital Services Transportation is a program of the LOA Area Agency on Aging (LOA) available to individuals aged 60 and older, with low incomes, who need community transportation for food purposes or to a grocery store. Local taxi-cab companies transport individuals. Individuals must be ambulatory and are transported by local taxi-cab companies. The cost of a trip is based on income and other information.

For information call:

- Roanoke Valley – (540) 345-0451,
- Alleghany Highlands – (540) 962-0465,
- Botetourt County – (540) 966-1094,
- Craig County – (540) 864-6031.

To donate, checks can be sent to P O Box 14205, Roanoke VA 24038-2005.  
Donations are deductible.

Service Area(s)

Alleghany County

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Botetourt County

,

Covington City

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@loaa.org](mailto:info@loaa.org)