Transportation

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Must have CCC Plus with insurance.

Intake Process

Please call your health plan company to get more details.

Intake Contact Telephone

(800) 643-2273

Provider Refer

Yes

Self Refer

Yes

Commonwealth Coordinated Care Plus (CCC+)

https://www.dmas.virginia.gov/for-members/managed-care-programs/ccc-plus/

Main

(800) 643-2273

Toll-Free

(800) 643-2273

TTY/TTD

(800) 817-6608

PO Box 2029

23219 VA

United States

Monday: 8:30 am-6:00 pm Tuesday: 8:30 am-6:00 pm Wednesday: 8:30 am-6:00 pm Thursday: 8:30 am-6:00 pm

Friday: 8:30 am-6:00 pm

Saturday: Closed Sunday: Closed Fee Structure Call for Information Languages Spoken English

Commonwealth Coordinated Care Plus (CCC Plus) is a Medicaid-managed long-term service and support program that services over 260,000 individuals in Virginia. Enrollment in the program is required for qualifying individuals who benefit from the person-centered care management program. To see if you qualify and enrollment information, click here.

Transportation is one of your Medicaid benefits. As a CCC Plus member, your transportation to Medicaid services is covered by your health plan, or their transportation broker, if you do not have another way to get there.

You can call Member Services to ask for the transportation phone number, or it may be listed on the back of your Member ID Card. Make sure to call and reserve your transportation at least 5 business days prior to your regular scheduled Medicaid services.

Transportation for Developmental Disability waiver services for CCC Plus members is covered through the fee-for-service transportation broker LogistiCare. They can be reached at (866) 386-8331.

Service Area(s) Statewide