Accessible Transportation

We can accommodate riders with: Manual wheelchairs

Personal Care Attendants

Powered wheelchairs

Age Requirements

No Age Requirement

Other Eligibility Criteria

For seniors sixty (60) and over and individuals with disabilities eighteen (18) and over.

Intake Process

Call ACCESS WILLIAMSBURG Monday through Friday from 8:00 am to 5:00 pm. Be sure to submit a paratransit application if you plan to use ADA (Americans with Disabilities Act) para-transportation.

Intake Contact Telephone

(757) 920-5800

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Access Williamsburg

https://www.accesswilliamsburg.com/

Main

(757) 920-5800

312 Waller Mill Road 22902 VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Fee Range Payment Method(s) Private Pay Languages Spoken English

Access Williamsburg is a program that will allow senior citizens and individuals with disabilities to call a single telephone number to schedule their transportation in the Greater Williamsburg area that includes the City of Williamsburg, James City County, and the Bruton District of York County.

Rides will be scheduled utilizing professionally trained drivers with wheelchairaccessible vans. Every attempt will be made to accommodate all transportation requests. However, there may be times that a customer's request cannot be fulfilled. When such times occur, the customer will be contacted to discuss ride alternatives. Please call with as much advanced notice as possible if you must cancel your ride.

ADA (Americans with Disabilities Act) para-transportation is another of the services offered to the community. Be sure to submit an <u>application</u> to be eligible for this service.

All customer information will be kept confidential. If you are in need of additional services, please let the scheduler know and they will have a representative from the Peninsula Agency on Aging contact you.

This program is a partnership of three current transportation providers: The Arc of Greater Williamsburg, Peninsula Agency on Aging, and Williamsburg Area Transit Authority.

Service Area(s) James City County

Williamsburg City

York County