

## Ride Connection, Paratransit and Flexible

### Age Requirements

60+

### Other Eligibility Criteria

Individuals with disabilities (age 18 or over) and older adults (age 60 plus) based on availability. Individuals who have other options in their community or access to rides via insurance are not eligible for rides but can receive support and information.

### Intake Process

Please contact the office for more information or visit the website. A notice of seven (7) days is required to schedule rides, which are subject to availability. The hotline (804) 672-4495 is monitored throughout each business day.

### Intake Contact Telephone

(804) 672-4495

### Provider Refer

Yes

### Self Refer

Yes

### The SPAN Center

<https://spancenter.org/>

<https://seniorconnections-va.org/services/support-to-stay-home/ride-connections/>

@sccaaa

### Main

(804) 672-4495

### TTY/TTD

(804) 343-3008

1300 Semmes Avenue

23224 VA

United States

Monday: 9:00 am-3:00 pm

Tuesday: 9:00 am-3:00 pm

Wednesday: 9:00 am-3:00 pm

Thursday: 9:00 am-3:00 pm

Friday: 9:00 am-3:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call between 9 am and 3 pm to schedule a ride

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

The SPAN Center Ride Connection is a mobility management service to help community members in need. Paratransit is recognized as special transportation for people with disabilities. If Senior Connections is not able to provide a ride, referral services are made to other transportation providers. Two round-trip rides per month can be offered to non-emergency medical appointments for persons who qualify and live in the service area.

Ride Connections Hot Line: (804) 672-4495.

Service Area(s)

Charles City County

,

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City

Email

[seniorconnections@youraaa.org](mailto:seniorconnections@youraaa.org)