

## Child and Adolescent Mobile Crisis Program

Age Requirements

0-5

,

6-12

,

13-21

Available 24/7

Yes

Documents Required

Call for details

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Picture ID

,

Proof of income

,

Social Security card

Other Eligibility Criteria

Serves children and adolescents younger than age 21.

Family

Yes

Intake Process

Call for an intake and assessment appointment. Walk-ins accepted Monday-Thursday 8:00 AM-2:00 PM. Please bring proof of insurance and disability also.

Intake Contact Telephone

(757) 925-2484

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

084

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Franklin and Suffolk and the counties of Isle of Wight and Southampton.

Self Refer

Yes

Western Tidewater Community Services Board

<http://www.wtcsb.org>

<https://www.wtcsb.org/our-services/children-s-services>

Main

(757) 942-1069

Phone Emergency

(757) 925-2484

Northgate Building, Godwin Commerce Park

1000 Commercial Lane

Northgate Building, Godwin Commerce Park

23434 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Regular business hours are Monday-Friday 8:30 AM - 5:00 PM. Emergency Services are available 24 hours per day, 365 days per year.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,  
Medicaid  
Languages Spoken  
English

,  
Call if translation is needed

Western Tidewater Community Services Board (WTCSB) offers the Children's Mobile Crisis Program. The program is an emergency behavioral health service for children and adolescents under the age of 21. When a crisis arises in which the youth's behaviors, putting them at risk of hurting themselves or others or when a parent is not able to resolve the situation, Mobile Crisis Clinicians provide intervention in the home, at school or in the community.

Mobile Clinicians complete the following services:

- assesses the youth for immediate safety;
- include the parent or guardian in treatment work with the client and family to de-escalate the crisis;
- provide the family with appropriate referrals and contact information and as appropriate, complete an intake for behavioral health services;
- help the family develop an individualized safety plan;
- contact the individual's family for ongoing support to continually assess the client's safety for up to 15 days.

Service Area(s)

Franklin City

,  
Isle of Wight County

,  
Southampton County

,  
Suffolk City