

Crisis Intervention and Crisis Intervention Team (CIT)

Age Requirements

18 and over

Available 24/7

Yes

Documents Required

Call for details

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Picture ID

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Proof of income

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Social Security card

Other Eligibility Criteria

Serves individuals who need behavioral health substance use immediate clinical services.

Intake Process

Call for an intake and assessment appointment. Walk-ins accepted Monday-Thursday 8:00 AM-2:00 PM at the Suffolk Services Center and on Thursdays 8:30 AM-2:30 PM at the Franklin Services Center. Please bring proof of insurance and disability also.

Intake Contact Telephone

(757) 925-2484

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

084

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Franklin and Suffolk and the counties of Isle of Wight and Southampton.

Self Refer

Yes

Western Tidewater Community Services Board

<http://www.wtcsb.org>

<https://www.wtcsb.org/our-services/adult-services>

Main

(757) 942-1069

Phone Emergency

(757) 925-2484

Northgate Building, Godwin Commerce Park

1000 Commercial Lane

Northgate Building, Godwin Commerce Park

23434 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Regular office hours are Monday-Friday 8:30 AM-5:00 PM. Emergency Services are available 24 hours per day, 365 days per year.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

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Call if translation is needed

At the Western Tidewater Community Services Board (WTCSB), the Crisis Intervention Program provides immediate behavioral health or substance use treatment to individuals who are experiencing an acute dysfunction requiring immediate clinical attention. Service goals include:

- stopping exacerbation of a condition,
- preventing injury to the person served or others,
- providing treatment in the context of the least restrictive setting,
- averting or reducing the threat of inpatient psychiatric hospitalization, incarceration, or homelessness,
- assessing and stabilizing acute symptoms of behavioral health disorders, alcohol, and other substance use.

Crisis Intervention Teams (CIT) are formed with local law enforcement. Trained team members improve interactions between law enforcement and individuals with behavioral health disorders. This program prevents inappropriate restraint, incarceration, and stigmatization of individuals with behavioral health disorders. CIT reduces injury to officers, family members and individuals in crisis while linking individuals with behavioral health disorders to appropriate treatment and resources in the community.

Service Area(s)

Franklin City

,

Isle of Wight County

,

Southampton County

,

Suffolk City