

# Crisis Intervention, Martinsburg VA Medical Center

Age Requirements

18 and over

Documents Required

Call for details

Other Eligibility Criteria

Provides emergency mental health coverage to former service members with other-than-honorable (OTH) administrative discharges and with honorable discharges.

Intake Process

Call for assistance. Línea de Prevención del Suicidio y Crisis 1-888-628-9454

Intake Contact Telephone

(304) 263-0811

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Martinsburg VA Medical Center

<http://www.martinsburg.va.gov/>

<https://www.veteranscrisisline.net/>

Main

(800) 273-8255 x1

Toll-Free

(800) 817-3807

Phone Emergency

988

510 Butler Avenue

25401 WV

United States

Monday: 7:30 am-4:00 pm

Tuesday: 7:30 am-4:00 pm

Wednesday: 7:30 am-4:00 pm

Thursday: 7:30 am-4:00 pm

Friday: 7:30 am-4:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

#### Fee Structure

No Fee

#### Languages Spoken

English

Effective July 5, 2017, all Veterans Health Administration (VHA) medical centers will be prepared to offer emergency stabilization care for former service members who present at the facility with an emergent mental health need. Under this initiative, former service members with an Other Than Honorable (OTH) administrative discharge may receive care for their mental health emergency for an initial period of up to 90 days, which can include inpatient, residential or outpatient care. During this time, VHA and the Veterans Benefits Administration will work together to determine if the mental health condition is a result of a service-related injury, making the service member eligible for ongoing coverage for that condition.

Veterans in crisis should call the Veterans Crisis Line at 800-273-8255 (press 1), or text 838255. [Online chat is available on the website.](#)

If you are in crisis call the [988 Suicide & Crisis Lifeline](#). 988 is a national network of local crisis centers that can provide free and confidential emotional support to those in suicidal crisis or emotional distress. 988 is available 24 hours a day, [Lifeline Chat](#) is a service of the 988 Suicide & Crisis Lifeline.

#### Service Area(s)

Clarke County

,

Frederick County

,

Harrisonburg City

,

Page County

,  
Rockingham County

,  
Shenandoah County

,  
Warren County

,  
Winchester City