## <u>Case Management, Behavioral Health, Wise</u> <u>County</u>

Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves adults with behavioral health needs. **Intake Process** Call for an assessment. Crisis services are available 24 hours per day every day by calling: Lee County (276) 346-3590, Scott County (276) 225-0976 and Wise County and the City of Norton (276) 523-8300. Intake Contact Telephone (276) 523-8300 **Provider Refer** Yes Qualifications Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) **Oualification Number** 315 **Report Problems** Call the Agency **Residency Requirements** Serves residents of Wise County and the City of Norton. Self Refer Yes Planning District One Behavioral Health Services http://www.pd1bhs.org Main (276) 523-8300

Phone Emergency (276) 523-8300

Wise County Behavioral Health 43 Champions Avenue 24219 VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Crisis emergency services are available 24 hours per day, every day. Fee Structure Call for Information Languages Spoken English

At Planning District One Behavioral Health Services, Case Management assists individuals and their family members to access services that are responsive to the person's individual needs. Services include:

- identifying and reaching out to individuals in need of services,
- assessing needs and planning services,
- linking the individual to services and supports,
- assisting the person directly to locate, develop, or obtain needed services and resources,
- coordinating services with other providers,
- enhancing community integration,
- making collateral contacts,
- monitoring service delivery,
- advocating for people in response to their changing needs.

Service Area(s) Norton City

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Wise County