

Case Management, Youths

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(757) 664-7699

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Report Problems

Call the Agency

Residency Requirements

Serves residents of Norfolk City.

Self Refer

Yes

Norfolk Community Services Board

<https://www.norfolk.gov/996/Norfolk-Community-Services-Board>

Main

(757) 756-5600

Phone Emergency

(757) 664-7690

3755 East Virginia Beach Boulevard

23502 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call center hours are Monday through Friday. Emergency services are available 24 hours per day, every day. Office hours are Monday, Tuesday, Wednesday and Friday from 8:30 am through 4:00 pm.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

Languages Spoken

English

Norfolk Community Services Board's Child and Adolescent Services is comprised of a team of clinical professionals who provide a wide array of comprehensive mental health services to children and adolescents. Through a continuum of care model, Case Managers provide thorough assessment and treatment options that are most fitting for each individual and their family. The team of mental health professionals includes specialists in counseling, psychology, psychiatry, nursing, art therapy, and social work.

Case managers ensure that the physical, medical, educational, social, mental health and personal needs of the youth and their families are met. These services include

service plan formulation, service provider linkage, monitoring, outreach, advocacy, psychosocial support, and a needs assessment.

Service Area(s)

Norfolk City