

## **Assessment, Coordination and Treatment Services (ACTS); Youths**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(757) 664-7699

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

241

Report Problems

Call the Agency

Residency Requirements

Serves residents of Norfolk City.

Self Refer

Yes

Norfolk Community Services Board

<https://www.norfolk.gov/996/Norfolk-Community-Services-Board>

Main

(757) 756-5600

Phone Emergency

(757) 664-7690

3755 East Virginia Beach Boulevard  
23502 VA  
United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call center hours are Monday through Friday. Emergency services are available 24 hours per day, every day. Office hours are Monday, Tuesday, Wednesday and Friday from 8:30 am through 4:00 pm.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

Languages Spoken

English

At the Norfolk Community Services Board, the goal of the Assessment, Coordination and Treatment Services Program, known as ACTS, is to provide appropriate services both during placement and post-release to try to reduce the incidence of recidivism. Both a therapist and case manager are housed at the Norfolk Detention Center in an effort to identify youth with significant mental health or substance abuse disorders.

Since detention placement is generally short-term in nature, staff will work

simultaneously with each youth who is referred and in need of services through the program. Both the therapist and a case manager will be involved in the development of the youth's treatment plan, and each will be responsible for specific interventions. As the therapist provides intensive counseling, the case manager will begin to connect with the youth's family and community providers prior to release back into the home and community. This will facilitate the planning and scheduling of the follow-up treatment that is necessary for a successful transition.

Service Area(s)

Norfolk City