

# **Regional Education Assessment Crisis Services Habilitation (REACH), Developmental Disabilities**

Age Requirements

18 and over

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves adults with developmental disability and behavioral health needs.

Family

No

Intake Process

Referrals for individuals not in crisis at the time of the referral should be made during business hours 8:30 AM – 5:00 PM.

For those who lack the ability to encrypt emails, please submit referrals by fax to 540-267-3403

Intake Contact Telephone

(855) 887-8278

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

053

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org>

<http://www.nrvcs.org/reach>

<http://www.facebook.com/nrvcofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 267-3435

Toll-Free

(855) 887-8278

Phone Emergency

(855) 887-8278

824 West Main Street

24141 VA

United States

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

New River Valley Community Services offers REACH (Regional Education Assessment Crisis Services Habilitation) which serves individuals ages 18 and above with a documented developmental disability and behavioral health needs.

REACH services include:

- 24/7 crisis response and consultation as well as on-going preventative, cross-systems crisis planning.
- Once the immediate crisis is resolved, the team works with the individual, system of supports and services in order to prepare for crises, reduce the frequency of needed interventions and assist with ongoing stability.

- REACH resource center has 6 beds with three beds available for individuals in crisis and three available for planned admission.
- REACH resource center is designed to provide short-term treatment (may be up to 30 days).
- REACH provides 24-hour on-call services to existing REACH clients.

REACH does not replace Emergency Services for behavioral health crises. REACH personnel is not certified pre-screeners. REACH clinical teams assist local Emergency Services with an assessment by traveling to the local Community Services Board, local hospitals and wherever the current system assesses individuals in crisis. Referrals submitted by email must be encrypted for protection of Private Health Information. Referral sources may include: parents and natural supports, legal guardians, Community Services Board staff, emergency services, private providers, hospitals, etc.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[info@swvareach.org](mailto:info@swvareach.org)