## Medical Financial Assistance, Sentara Williamsburg Regional Medical Center

Age Requirements No Age Requirement Available 24/7 No Other Eligibility Criteria Income restrictions Family No **Intake Process** Contact a Sentara representative. Visit the website; complete application. Provider Refer Yes Self Refer Yes Sentara Medical Group http://www.sentara.com/PatientVisitorInfo/HospitalBilling/Pages/financial assis... Main (757) 233-4600 Phone Emergency (757) 984-7111 100 Sentara Circle 23185 VA **United States** Fee Structure No Fee Languages Spoken **English** 

Multi-Lingual

Sentara offers financial assistance programs to patients who qualify. These programs include charity, assistance with Medicaid eligibility and uninsured discounts. All assistance programs are based on family size, income and other resources.

Sentara also helps you arrange a reasonable payment plan. If you have trouble paying your bill, it is important that you tell us. The government requires that hospitals bill all patients for services and make appropriate attempts to collect. If you ignore your hospital bill, it may go to a collection agency and could affect your credit.

If you need assistance with your hospital bill, contact our financial counseling office promptly at 757-233-4600. If you need assistance with your physician bill, contact the Sentara Medical Group Customer Service Department promptly at 757-983-9000.

Sentara also participates in a number of financial assistance programs. These programs were designed to assist our patients in resolving their financial obligations for hospital services. These programs are examples of our commitment to providing quality healthcare services to all patients, regardless of their ability to pay.

Call the number on your statement for details on eligibility requirements or to learn more about the programs listed below:

Medicaid

## **Sentara Hospitals Charity Program**

(English and Spanish)

## Sentara Uninsured Patient Discount Program

## **Sentara Medical Group Charity Program**

**English Form** 

**Spanish Form** 

Service Area(s)
Charles City County
,
James City County
,
Poquoson City
,
Williamsburg City

York County