Home Care, Case Management and Medical Social Services, New River Valley

Age Requirements No Age Requirement Family No **Intake Process** Call for information Provider Refer Yes **Oualifications** Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) Qualification Type Certification **Qualification Entity** Medicaid **Report Problems** Call the Agency **Carilion Clinic** http://www.carilionclinic.org Main (540) 633-9330 Toll-Free (800) 964-9300 701 Randolph Street 24141 VA United States Fee Structure Fee Range Payment Method(s)

Carilion Clinic Home Care in Radford has Medical Social Workers or Case Managers available to assist patients and their families with the social, emotional and financial issues related to their healthcare needs. Social worker acts as liaison with medical staff regarding the plan of care, discharge planning, education, emotional support and counseling related to patient's condition.

Case managers may be involved with those with mental health needs, guardianship issues as well as those brought to the hospital due to circumstances resulting from trauma or crisis. May also provide counseling for the patient and the family to assist with solving problems which are preventing successful medical treatment.

701 Randolph Street

Service Area(s) Carroll County

Floyd County

Giles County

Montgomery County

Pulaski County

Radford City

Wythe County