Home Care, Case Management, Roanoke

Age Requirements No Age Requirement Family No Provider Refer Yes Qualifications Qualification Type Certification **Qualification Entity** Medicaid **Qualification Type** Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) Self Refer Yes **Carilion** Clinic http://www.carilionclinic.org Main (540) 224-4800 Toll-Free (800) 964-9300 1615 Franklin Road 24014 VA **United States** Payment Method(s) Medicaid , Medicare Languages Spoken English

Carilion Clinic Home Care in Roanoke has medical Social Workers or Case Managers available to assist patients and their families with the social, emotional and financial issues related to their healthcare needs. Social worker acts as liaison with medical staff regarding the plan of care, discharge planning, education, emotional support and counseling related to patient's condition.

Case managers may be involved with those with mental health needs, guardianship issues as well as those brought to the hospital due to circumstances resulting from trauma or crisis. May also provide counseling for the patient and the family to assist with solving problems which are preventing successful medical treatment.

Service Area(s) Botetourt County

Craig County

Roanoke City

Salem City