

# Supportive Services for Veteran Families, Homeless Prevention

Age Requirements

18 and over

Family

Yes

Intake Process

Visit the website; call the office

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Total Action For Progress (TAP)

<http://www.tapintohope.org/>

<https://tapintohope.org/program/veteran-services/>

<https://www.facebook.com/TotalActionForProgress>

<https://twitter.com/TAPin2Hope>

Main

(540) 777-4673

302 2nd Street Southwest

24011 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

## Languages Spoken

English

Supportive Services for Veteran Families promotes housing stability among very low-income veteran families who reside in or are transitioning to permanent housing. The program focuses on intensive case management to help participants increase their ability to sustain permanent housing and reach their potential.

The head of household or spouse must be a veteran meeting the following criteria:

- The veteran must have served 24 continuous months of active duty or the full period for which they were called to active duty, with a discharge status that is other than dishonorable. Exceptions to the 24-month rule are:
  - Veterans who enlisted September 7, 1980, or earlier;
  - Veterans who entered active duty October 16, 1981, or earlier;
  - Veterans who were discharged for a disability incurred or aggravated in the line of duty;
  - Veterans who were discharged for an “early out” or hardship.
- Household is homeless or at risk of homelessness and looking to maintain permanent housing:

1. Has no secondary residence or other resources;

2. For households seeking prevention assistance, the family must score at or above the threshold on the “SSVF Homelessness Prevention Grantee Screening Criteria and Targeting Threshold Plan”.

- Income is less than 50% of Area Median Income (AMI).
- Capable of sustaining permanent housing after short term, intensive case management, and/or financial assistance.

## Service Area(s)

Roanoke City

Roanoke County

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Salem City

Email

[info@tapintohope.org](mailto:info@tapintohope.org)