## Medical Financial Assistance

Age Requirements No Age Requirement Available 24/7 No Family No Intake Process Visit the website for information; complete financial assistance application. To qualify for charity care, uninsured patients will be asked to complete a simple form (English version and Spanish version) and in some instances, to provide additional income and resource verification information. **Report Problems** Call the Agency Self Refer Yes CJW Medical Center https://www.hcavirginia.com/locations/johnston-willis-hospital https://www.hcavirginia.com/patient-resources/patient-financial-resources/finan... https://www.facebook.com/cjwmedicalcenter https://twitter.com/hcavirginia Main (804) 483-0000 **Toll-Free** (800) 799-6478 x1 7101 Jahnke Roadd 23225 VA United States Fee Structure No Fee Languages Spoken English

CJW Medical Center Hospitals provides financial counseling to help patients gain access to government sources of medical assistance, including Medicaid, CHIP (Children's Health Insurance Program), and other state and local programs.

There is a financial assistance program designed for uninsured patients who do not qualify for Medicaid, charity care, or any other assistance program offered by our facilities, and whose household financial resources and/or income is more than 200 percent of the federal poverty level. These patients receive a bill that reflects a discount on total charges.

Staff will work with our financially-challenged patients to establish an appropriate payment plan based on the amount due and the patient's financial status. For us to offer discounts and other financial relief, please recognize that patients will be asked to cooperate with our financial counselors by providing them with essential financial information. Translation services are available.

Information regarding the policy is available in the emergency department at Chippenham Hospital or Johnston-Willis Hospital.

If you have questions regarding our policy or how to apply, please call 1-800-799-6478.

Service Area(s) Chesterfield County

Powhatan County