

Charity Care

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Process

Please call the customer service line at 434.200.3777 and choose option 6 or email billing.info@centrahealth.com for more information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Centra Bedford Memorial Hospital

<https://www.centrahealth.com/facilities/centra-bedford-memorial-hospital>

<https://www.centrahealth.com/financial-policy>

Main

(540) 224-5500

Toll-Free

(888) 822-1872

1613 Oakwood Street

24523 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

,

Private Insurance

Languages Spoken

English

Bedford Memorial Hospital is committed to providing quality health care to all, regardless of their ability to pay. The Charity Care Policy is designed to allow relief of all or part of the charges that exceed a patient's reasonable ability to pay.

Bedford Memorial Hospital uses the Federal Poverty Guidelines (FPG) published and updated yearly in the Federal Register along with a Financial Needs Assessment Questionnaire (FNAQ, as developed by Bedford Memorial Hospital) to determine eligibility. Together, the family income, number of family members living on that income, and equity in real property are pertinent factors in determining how much, in the sole judgment of Bedford Memorial Hospital, a patient is reasonably able to pay for services. Patients with family income up to 400% of FPG with no more than \$100,000 equity in real property are eligible for a Charity Care discount.

All patients who are able will be expected to pay for their own healthcare services to avoid shifting the burden for their care to other patients and the general public.

The Charity Care Policy should have no impact on the collection policies and practices with regard to those balances that do not qualify for charity care. Failure to honor payment arrangements on amounts exceeding the charity adjustment may result in the total charity care being revoked.

If you have questions about this information or any billing related matter, please contact our Billing Customer Service Team.

Service Area(s)

Amherst County

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Bedford County

,

Botetourt County

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Campbell County