[Emergency Services, Mental Health and Substance Abuse](#)

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Resident of Hampton/Newport News.

Intake Process

Call for an assessment.

Intake Contact Telephone

(757) 788-0011

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

019

Report Problems

Call the Agency

Self Refer

Yes

Hampton Newport News Community Services Board

https://www.hnncsb.org/

http://www.hnncsb.org/crisis-services.html

https://www.facebook.com/hnncsbva

Main

(757) 788-0300

Phone Emergency

(757) 788-0011

300 Medical Drive
23666 VA
United States

Monday: 8:30 am-5:00 pm
Tuesday: 8:30 am-5:00 pm
Wednesday: 8:30 am-5:00 pm
Thursday: 8:30 am-5:00 pm
Friday: 8:30 am-5:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
Emergency services are available 24 hours per day, every day.
Fee Structure
Call for Information
Payment Method(s)
Private Pay
,
Private Insurance
,
Medicaid
,
Medicare
Languages Spoken
English

The Hampton-Newport News Emergency Services Department offers crisis intervention services 24 hours per day for seven days per week. The program provides crisis intervention and recovery based services for individuals who are experiencing symptoms of mental illness or substance abuse problems. Services will be provided in an environment that meets the needs of each person.

Emergency Services is a team of counselors that perform mental status assessments and crisis intervention services which may include counseling, making referrals to appropriate resources or coordinating admissions to treatment services. The goal of

the mental status assessment is to determine if mental health services are needed and to exhaust all least restrictive interventions available prior to making recommendations for inpatient treatment.

Service Area(s)
Hampton City

,
Newport News City