

Case Management, Behavioral Health

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Children, Adolescents, Adults, Geriatric. Norfolk residents

Family

No

Intake Process

Call for information. Walk-ins accepted.

Intake Contact Telephone

(757) 756-5600

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

241

Report Problems

Call the Agency

Residency Requirements

Serves residents of Norfolk City.

Self Refer

Yes

Norfolk Community Services Board

<https://www.norfolk.gov/996/Norfolk-Community-Services-Board>

Main

(757) 756-5600

Phone Emergency

(757) 664-7690

7447 Central Business Park Drive
23513 VA
United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call center hours are Monday through Friday. Emergency services are available 24 hours per day, every day. Office hours are Monday, Tuesday, Wednesday and Friday from 8:30 am through 4:00 pm.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

Norfolk Community Services Board (CSB) Case Managers provide assistance to individuals and their families to access services and supports that are essential to meeting their basic needs identified in the individualized service plan (ISP), which include not only accessing needed behavioral health, developmental disability and substance abuse services, but also any medical, psychiatric, nutritional, social, educational, vocational and employment, housing, economic assistance,

transportation, leisure and recreational, legal, and advocacy services and supports that the individual needs to function in a community setting.

Service Area(s)

Norfolk City