

# Mental Health Case Management

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves children, adolescents, adults and geriatrics on all levels of behavioral health disorders

Family

No

Intake Process

Call Central Access Number: 757-393-5357. Application through Case Management Service; specific document required for admission.

Intake Contact Telephone

(757) 393-5357

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

046

Report Problems

Call the Agency

Self Refer

Yes

Portsmouth Department of Behavioral Healthcare Services

<http://www.portsmouthva.gov/149/Behavioral-Healthcare>

Main

(757) 393-5357

Phone Emergency

(757) 393-8990

505 Washington Street

23704 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

Portsmouth Department of Behavioral Healthcare Services provides case management or service coordination services, linkage to benefits and services, and monitoring overall progress for individuals with long term mental illness.

Case Management provides assistance to individuals and their families to access services and supports that are essential to meeting their basic needs identified in the individualized service plan (ISP), which include not only accessing needed behavioral health, developmental disability and substance abuse services, but also any medical, nutritional, social, educational, vocational and employment, housing, economic assistance, transportation, leisure and recreational, legal, and advocacy services and supports that the individual needs to function in a community setting.

Services provided on-site and in the community.

Service Area(s)

Portsmouth City