

# **Program for Assertive Community Treatment (PACT) and Intensive Community Treatment (ICT)**

Age Requirements

13-21

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18 and over

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals in their late teens to their elderly years who have a severe and persistent behavioral illness causing symptoms and impairments that produce distress and major disability in adult functioning.

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(540) 961-8300

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

053

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org>

<http://www.nrvcs.org/pact>

<http://www.facebook.com/nrvcsofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 961-8300

Phone Emergency

(540) 961-8400

613 Second Street

24141 VA

United States

Additional Availability Comments

Contact program for hours.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

At New River Valley Community Services, the Program for Assertive Community Treatment (PACT) and Intensive Community Treatment (ICT) is a service delivery model that provides comprehensive, locally based treatment to people with serious and persistent behavioral health disorders. Unlike other community based programs, PACT is not a linkage or brokerage case management program that connects individuals to behavioral health, housing, or rehabilitation agencies or services. The PACT program provides highly individualized services directly to consumers.

PACT recipients receive the multidisciplinary, around-the-clock staffing of a psychiatric unit, but within the comfort of their own home and community. PACT team members are trained in the areas of psychiatry, social work, nursing, substance use and vocational rehabilitation.

PACT participants usually are:

- people with schizophrenia, other psychotic disorders and bipolar disorder;
- those who experience significant disability from other mental illnesses and are not helped by traditional outpatient models;
- those who have difficulty getting to appointments on their own as in the traditional model of case management;
- those who have had bad experiences in the traditional system;
- those who have limited understanding of their need for help.

Service Area(s)

Floyd County

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Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[info@nrvc.org](mailto:info@nrvc.org)