

# **Cardinal Care Medicaid Waiver Services, Franklin County**

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older and adults with disabilities age 18 and older.

Family

No

Intake Contact Email

Anita.Turner@dss.virginia.gov

Intake Process

Call for an assessment. Application is required.

Intake Contact Telephone

(540) 483-9247

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Franklin County.

Self Refer

Yes

Franklin County Department of Social Services

<https://www.franklincountyva.gov/361/Social-Services>

<https://www.dmas.virginia.gov/for-members/cardinal-care/>

Main

(540) 483-9247

11161 Virgil H. Goode Highway

24151 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Payment Method(s)

Medicare

Languages Spoken

English

The Virginia Department of Social Services Adult Services Program assists older adults or adults with disabilities who need services or support to enhance self-sufficiency and improve their quality of life. Services offered may include:

- Home-based services (companion, chore, and homemaker services)
- Adult foster care
- Adult daycare
- Case management
- Nutrition
- Assessments for adults entering or residing in assisted living facilities
- Screenings for adults entering nursing facilities or who need Cardinal Care Medicaid-funded home and community-based waivers.

Service Area(s)

Franklin County

Email

[Anita.Turner@dss.virginia.gov](mailto:Anita.Turner@dss.virginia.gov)