

## Ambulance Service

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,  
Voice announcements

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Family

No

Intake Contact Email

questions@raaems.org

Intake Process

Call to schedule transportation. Call 9-1-1 for emergency assistance.

Intake Contact Telephone

(888) 887-5151

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves City of Richmond residents.

Self Refer

Yes

Richmond Ambulance Authority

<https://raaems.org/>

<https://raaems.org/services/>

<https://www.facebook.com/RAAEMS>

Main

(804) 254-1150

Toll-Free

(888) 887-5151

Phone Emergency

911

2400 Hermitage Road

23220-1310 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

,

Private Insurance

Languages Spoken

English

The mission of the Richmond Ambulance Authority is to provide the patients it serves and the residents of Richmond with emergency and non-emergency ambulance services. Services include

- Bike Medic Team
- Emergency Transport
- Non-Emergency Transport
- Critical Care Transport

[The LifeSaver Membership Program](#) helps Richmond City residents cover the cost of emergency medical transport. For a low annual fee of 49 dollars for individuals or 79 dollars for a family, the plan covers insurance co-pays and deductibles for emergency ambulance transports. For emergency transports not covered by insurance, the plan provides a 20 percent discount.

Service Area(s)

Richmond City

Email

[questions@raaems.org](mailto:questions@raaems.org)