

Emergency Department

Age Requirements

No Age Requirement

Available 24/7

Yes

Family

Yes

Intake Process

Walk in or call to speak to a nurse 24/7, please call (804) 320-3627.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

John Randolph Medical Center

<https://hcavirginia.com/locations/john-randolph/>

<https://hcavirginia.com/specialties/emergency-care?location=john-randolph>

Main

(804) 541-1600

Phone Emergency

(804) 541-7765

411 West Randolph Road

P.O. Box 971

23860 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,
Medicare

Languages Spoken

English

Open 24 hours a day, the Emergency Room (ER) focuses on providing quality care with as little waiting time as possible. The ER has two distinct treatment areas: An Express ER section designed especially for patients with minor illnesses or injuries and an acute section for more serious problems.

The emergency department includes 24 beds, specialty treatment rooms including 3 trauma rooms, an Ear, Nose & Throat room, an Orthopedics room, a decontamination room, an OB/GYN room, an isolation room, an observation room and a psychiatric evaluation room. The ER is also an accredited Chest Pain Center and Primary Stroke Center.

Service Area(s)

Colonial Heights City

,
Hopewell City

,
Petersburg City

,
Prince George County