

## **Deaf and Hard of Hearing Community Counseling Services (DHHCCS)**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must be children, adolescents, adults, or seniors who are deaf, hard-of-hearing, or deafblind in Central Virginia.

Family

Yes

Intake Process

Call for information at telephone (804) 282-1943 or at TTY (804) 282-1944.

Intake Contact Telephone

(804) 282-1943

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

159

Report Problems

Call the Agency

Self Refer

Yes

Challenge Discovery Projects

<https://challengediscoveryprojects.org>

Main

(804) 282-1943

Phone Emergency

(804) 273-1760

TTY/TTD

(804) 282-1944

1503 Santa Rosa Road, Suite 211

23229 VA

United States

Fee Structure

Call for Information

Languages Spoken

English

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Sign Language

The counselors of the Deaf and Hard of Hearing Community Counseling Services are trained in the psychosocial aspects of deafness and are fluent in sign language. Provision of counseling services in sign language allows deaf individuals to express their needs and problems comfortably and in their native language. Special listening devices are used upon request to facilitate clear communication with persons who are hard of hearing.

Services provided include:

- Outpatient mental health/substance abuse counseling including individual, marriage, and family counseling;
- Counseling for persons or families experiencing physical, emotional, or sexual abuse or neglect;
- Support groups;
- Coping strategies for hard of hearing and late deafened individuals and their families;
- Parent Child Advocate (PCA) Program;
- Consultation services for other disciplines and agencies serving persons with hearing loss;
- Educational programs, workshops and presentations focusing on mental health issues, needs, and prevention services for persons who are deaf, hard of hearing, or deaf-blind;

- Advocacy.

Service Area(s)

Charles City County

,

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City