

## Crisis Intervention, Children and Adolescents

### Age Requirements

0-5

,

6-12

,

13-21

Available 24/7

Yes

### Documents Required

Call for details

### Other Eligibility Criteria

Serves children and adolescents age 17 and younger.

### Family

Yes

### Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

### Intake Contact Telephone

(540) 343-3007

### Provider Refer

Yes

### Qualifications

#### Qualification Type

Licensure

#### Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

#### Qualification Number

070

### Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 343-3007

Phone Emergency

(540) 981-9351

The Burrell Center

611 McDowell Avenue

24016 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

Languages Spoken

English

,

Call if translation is needed

Crisis services offered to children and adolescents who are at risk of entering the hospital or have marked reduction in their psychiatric, adaptive, or behavioral functioning, or an extreme increase in personal distress. Crisis Intervention provides up to 30 days of short-term counseling intended to prevent exacerbation of the condition and provide treatment in the least restrictive setting. Services are provided in the office, home, and community.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[hr@brbh.org](mailto:hr@brbh.org)