

Temporary Emergency Shelter

Age Requirements

18 and over

Available 24/7

Yes

Other Eligibility Criteria

Adult Men and women, and families. Please show legal identification; must be mentally and physically competent to care for themselves and present no danger to others.

Family

Yes

Intake Contact

Adan Thompson, Housing Supervisor

Intake Contact Email

adam.thompson@family-crisis.org

Intake Process

Call or email for more information. A phone assessment can be done.

Intake Contact Telephone

(276) 679-7240

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Family Crisis Support Services

<https://www.family-crisis.org/>

<https://www.family-crisis.org/homelessness-prevention>

Main

(276) 679-7240

Toll-Free

(800) 572-2278

Phone Emergency

(276) 679-5273

TTY/TTD

(540) 679-1680

701 Kentucky Avenue SE

24273 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

The shelter itself is a 24 hour shelter, but administrative hours are 8:30 - 4:30.

Fee Structure

No Fee

Languages Spoken

English

The Family Crisis Support Services provides temporary emergency shelter services to homeless men, women, and children. Services are free to individuals who meet state/national homeless criteria.

Services include Temporary Shelter; Intensive Case Management; Information and Referrals to Housing, Social Services, Limited Transportation; and Rapid Re-housing Services.

The primary goal of the homeless program is to assist clients in locating and moving into permanent housing. While at the shelter, clients will be assisted with referrals to needed services in order to achieve self-sufficiency.

Service Area(s)

Buchanan County

,
Dickenson County

,
Lee County

,
Norton City

,
Russell County

,
Scott County

,
Wise County