## **BT Access**

We can accommodate riders with: Manual wheelchairs

Personal Care Attendants

Powered wheelchairs

Scooters To accommodate riders, we offer: Accessible Stops

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

**Documents Required** 

Call for details

Other Eligibility Criteria

Serves people with temporary or permanent disabilities or limitations as described under the criteria of the Americans with Disabilities Act of 1990, (ADA), including changes made by the ADA Amendments Act of 2008, (P.L. 110-325), which became effective on January 1, 2009.

Family

No

Intake Contact Email

btaccess@blacksburg.gov

Intake Process

Call to have an application faxed or mailed to you, or download the application from the website.

Intake Contact Telephone

(540) 951-3142

Provider Refer

Yes

**Report Problems** Call the Agency **Residency Requirements** Serves Town of Blacksburg residents Self Refer Yes **Blacksburg Transit** http://www.btransit.org/ http://ridebt.org/bt-access/overview https://www.facebook.com/RideBT https://twitter.com/Ride BT Main (540) 961-1803 2800 Commerce Street 24060 VA United States Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Call or visit the website for information about summer and reduced service hours. Fee Structure No Fee Payment Method(s) Private Pay Languages Spoken English

BT Access is a paratransit door-to-door service complementing fixed route bus service in Blacksburg. The service is available for persons with a temporary or permanent disability who meet the criteria established under the Americans with Disabilities Act of 1990 and the Amended Act of 2008 to travel within the Blacksburg town limits. There are fully accessible low floor buses, and BT ACCESS compliments this service.

The service known as door-to-door allows the BT ACCESS operator to accompany the eligible passenger from their door to the first exterior door of their destination. BT ACCESS offers Travel Training for passengers who are eligible for BT ACCESS services, but may also be able to use the accessible low floor buses. Riding the bus does not jeopardize the ability to use BT ACCESS services, but allows the passenger more flexibility and freedom to travel whenever they choose.

The application is available for download on the website at: <u>Part One</u> and <u>Part Two</u>.

Passengers must be certified to use BT Access, applications can be downloaded, or can be mailed by request by calling 540-443-1533 or 540-961-1803. Please review the fare page for applicable fares; monthly passes are not accepted on BT Access

Service Area(s) Montgomery County Email <u>btaccess@blacksburg.gov</u>