

## Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Must be a senior citizen residing in service area

Family

No

Intake Contact

Teresa Browder

Intake Process

Call the agency for more information.

Provider Refer

No

Self Refer

Yes

Crater District Area Agency on Aging

<https://cdaaa.org/>

<https://www.facebook.com/Crater-District-Area-Agency-On-Aging-120469864630889/t...>

Main

(804) 732-7020

23 Seyler Drive

23805 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Crater District Area Agency on Aging offers a long-term care ombudsman program to serve as advocate for residents in long-term care facilities. The ombudsman provides consumer information about long-term care facilities, receives and investigates complaints, assists residents and their families in resolving issues and provides education to various groups or organization.

If you or a family member has a complaint about a long-term care facility located in or around Petersburg, please call the office.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Emporia City

,

Greensville County

,

Hopewell City

,

Petersburg City

,

Prince George County

,

Surry County

,

Sussex County

Email

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