

# Home Weatherization, Heating and Cooling Assistance

Available 24/7

No

Other Eligibility Criteria

Home owner; meet income guidelines (60% of the State median income). Senior citizens are top priority

Family

No

Intake Contact

Doug Sheets

Intake Process

Telephone referrals accepted. Written application/specific documents required.

Report Problems

Call the Agency

Self Refer

Yes

Clinch Valley Community Action, Inc.

<http://clinchvalleycaa.org/>

<http://clinchvalleycaa.org/index.php/cvca-programs/weatherization>

Main

(276) 988-5583

Toll-Free

(800) 273-9059

200 East Riverside Drive

24630 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Clinch Valley Community Action offers a weatherization program and heating system repair and other programs to assist with home safety in the counties of Tazewell and Russell.

The Weatherization Assistance program provides funds to reduce the heating and cooling costs for low-income families, and to ensure their health and safety. Assistance services are available for low-income households who own their own home, particularly for the elderly, individuals with disabilities, and families with children. The program provides direct installation of energy-saving measures such as:

- Sealing air-leaks with insulation, caulking, and weather-stripping;
- Repairing leaky duct systems;
- Repairing and/or replacing inefficient or unsafe heating systems; and
- Installing carbon monoxide and smoke detectors.

### Heating Equipment Repair and Placement

This program is designed to assist low-income households in Tazewell and Russell Counties who have unsafe heating systems to repair and replace their heating systems. Applications can be made through each local Department of Social Services from November 1 - March 31.

- Provides testing on heating equipment to determine if system needs to be repaired or replaced.
- Replaces heating equipment as deemed necessary to provide a safe heating system for the client.

- Provides education to the client with helpful tips on how to clean coils and change filters.

### Cooling Assistance

The Cooling Assistance Program is designed to assist low-income households in Tazewell County with cooling needs. Applications are taken only during the months of June-August. Other special requirements may apply. The program provides window air conditioning for households that meet: Applications can be made through each local Department of Social Services from June 15 - August 15.

### Furnace Repair Program

The furnace repair program has been effective in identified unit hazards as well as installing carbon monoxide detectors that will prevent any fatality from harmful gases.

### In-Door Plumbing

Assists low-income clients in Tazewell County that do not have an indoor bathroom.

Service Area(s)

Russell County

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Tazewell County