

Emergency Services, Mental Health and Substance Abuse

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

City of Alexandria residents

Family

No

Intake Process

Phone, Walk-in, emergency services offered 24/7.

Intake Contact Telephone

(703) 746-3535

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

016

Report Problems

Call the Agency

Self Refer

Yes

Alexandria Community Services Board

<https://www.alexandriava.gov/CSB>

<https://www.alexandriava.gov/dchs/info/default.aspx?id=92029>

Main

(703) 746-3401

Phone Emergency

(703) 746-3401

TTY/TTD

(703) 838-5054

720 North Saint Asaph Street

22314 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Office hours are Monday-Wednesday 8AM-9PM; Thursday and Friday 8AM-5PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

Alexandria Community Services Board provides Emergency Services for mental illness and substance abuse. In the case of a dangerous or life threatening emergency, always call 911 immediately.

Emergency Services provides 24-hour intervention for persons experiencing a mental health or substance abuse-related crisis. Licensed clinicians evaluate mental health and substance abuse problems and provide help as needed over the phone or in person.

Emergency Services responds to a variety of crises including: stress, anxiety, depression, unusual thoughts or behavior, thoughts about hurting one's self or someone else, drug or alcohol problems, traumatic events and more.

To contact Emergency Services, call 703.746.3401 and ask to speak to an Emergency Services clinician. When calling after regular business hours, the call will be answered by an answering service and an Emergency Services clinician will return the call within 10 minutes. The 24-hour Emergency Detox number is 703-746-3636.

Walk-in Emergency Services are available at 720 North Saint Asaph Street, second floor, on Monday -Wednesday from 8 a.m. to 9 p.m., and Thursday and Friday from 8 a.m. to 5 p.m. If staff are busy attending to other crises, there may be a wait, so it is helpful to call before coming when possible.

Service Area(s)
Alexandria City