

Case Management, Adults

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults with behavioral health, substance use or developmental disability needs.

Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

Intake Contact Telephone

(540) 343-3007

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

007

Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 343-3007

Phone Emergency

(540) 981-9351

The Burrell Center

611 McDowell Avenue

24016 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

Adult and Family Services, Adult Clinical Services programs provide consumers a single point of entry to the agency, crisis response and assessment, case management and therapeutic services designed for specific populations meeting the admissions criteria. Individuals receive a comprehensive assessment to determine their behavioral health, developmental disability and substance use services needs.

Other services can include Emergency Services, Crisis Stabilization, Day Treatment, Recovery Support, Psychiatric Services, Mental Health Skill-Building Services and more.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

hr@brbh.org