## **Administration and Scheduling**

Age Requirements

No Age Requirement

Family

Yes

**Intake Process** 

Visit the website, pick up a brochure at a bus stop or at Town Hall. Call for

information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Altavista Community Transit System (ACTS)

https://www.altavistava.gov/government/town\_departments/transportation/index.php

Main

(434) 369-5001

510 7th Street

24517 VA

**United States** 

Monday: 8:00 am-6:00 pm Tuesday: 8:00 am-6:00 pm Wednesday: 8:00 am-6:00 pm Thursday: 8:00 am-6:00 pm Friday: 8:00 am-6:00 pm Saturday: 9:00 am-2:00 pm

Sunday: Closed

Additional Availability Comments

Summer schedule is Monday - Friday 8 am until 8 pm and on Saturday 9 am until 4

pm. No service on Federal Holidays

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay Languages Spoken English

The Altavista Community Transit System (ACTS) offers a deviated fixed route service to individuals of all ages. The service operates six days a week: Monday through Friday between 8:00 am and 6:00 pm and on Saturdays from 9:00 am until 2:00 pm. The specific route and schedule of stops and times are contained in the <a href="Busschedule">Bus</a> <a href="Schedule">Schedule</a>. A fare of fifty cents (\$.50) per trip is charged and must be paid when boarding the bus. An exact change is required, however, tokens, monthly passes, and punch cards are also accepted and may be purchased at Town Hall.

Individuals may request the bus to deviate up to  $\frac{3}{4}$  mile off its route to make pickups or drop-offs. 24-hour advanced notice is required for a deviated route and can be scheduled by calling (434) 369-5001. Brochures detailing the route and schedule are available at Town Hall and at each bus stop.

Complaints can be made online at <u>Title VI</u> or <u>Complaint Procedure</u> or <u>Discrimination</u> <u>Complaint</u>

ACTS, which began operating in January 2011, is sponsored by the Town of Altavista with assistance from the Virginia Department of Rail and Public Transportation.

Service Area(s)
Campbell County