

## **Benefits and Services Assistance, Norfolk**

Age Requirements

22-55

,

56-60

,

60+

Available 24/7

No

Other Eligibility Criteria

Eligibility for most federal and state benefits is based on discharge from active military service under other than dishonorable conditions. Call for other eligibility requirements.

Family

No

Intake Contact

Mary Harmon, Service Representative

Intake Contact Email

Mary.Harmon@dvs.virginia.gov

Intake Process

Visit the website, email or call for information or to schedule an appointment.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Veterans Services

<http://www.dvs.virginia.gov/>

<https://www.dvs.virginia.gov/benefits>

<https://www.facebook.com/VirginiaVeteransServices>

<https://twitter.com/VaVeteransSvc>

Main

(757) 455-0814

6350 Center Drive Building. 5, Suite 100  
23502 VA  
United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Hours for this office are Monday – Friday 8:00 am – 4:30 pm Veterans will be seen from 8:30 am to 3:00 pm. Walk in hours are Monday through Friday 8:30 am until 11:30 am. Appointments are seen Monday through Friday from 1 pm until 3 pm. The office will be Closed to the public on the last business day of the month.

#### Fee Structure

No Fee

#### Languages Spoken

English

The Virginia Department of Veterans' Affairs assists veterans and their families in obtaining State, Federal, and Local benefits to which they are entitled that they might not otherwise receive.

The Department acts as informed advocates in the preparation, presentations, and prosecution of all claims, and serves as a clearinghouse providing information and assistance that will enhance the veterans quality of life.

The Veterans Service Representatives are available at the Norfolk location as stated, except for monthly times when they are in other locations to serve other communities. Times and location of service schedule subject to change, so call to confirm schedule.

Fort Eustis: Hines Circle Building 601, Warrior Transition Unit

Gloucester: Social Services Office, 6641 Short Lane

Williamsburg: Social Services, Mediate Room, 5249 Olde Town Road

Service Area(s)

Chesapeake City

,

Franklin County

,

Isle of Wight County

,

Norfolk City

,

Portsmouth City

,

Southampton County

,

Suffolk City

,

Sussex County

,

Virginia Beach City

Email

[Mary.Harmon@dvs.virginia.gov](mailto:Mary.Harmon@dvs.virginia.gov)