

## **Loan 2 Own Program, Deaf and Hard of Hearing, Staunton**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Eligibility is based on residence and verification of a hearing or speech disability

Family

No

Intake Contact Email

roanoke@deafhh.org

Intake Process

Visit the website; call the office

Intake Contact Telephone

(540) 416-0099

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Deaf and Hard of Hearing Services Center

<https://www.deafhh.org/>

<https://www.deafhh.org/resources-faq#TAPj>

<https://www.facebook.com/Deaf-and-Hard-of-Hearing-Services-Center-Inc-799398496...>

Main

(540) 885-0822

40 Andrew Russell Lane

Building 701, Office A12

22939 VA

United States

Monday: Closed

Tuesday: 10:00 am-5:00 pm

Wednesday: 10:00 am-5:00 pm

Thursday: 10:00 am-5:00 pm

Friday: Closed

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Please call ahead and schedule an appointment.

Fee Structure

No Fee

Languages Spoken

English

The Technology Assistance Program (TAP) provides adaptive telecommunication equipment to qualified applicants whose hearing loss or disabilities prevent them from using a standard telephone. Applicants must be a resident of Virginia and meet current financial guidelines.

Equipment is provided to qualified individuals on a Loan-to-Own (L2O) basis. This gives qualified recipients up to 30 days to decide whether to keep, exchange, or return the equipment. If following the 30-day period, the recipient feels the device enables him or her to successfully communicate over the phone, he or she retains ownership of the device.

Assistive devices available are: TTY's (text telephones), Amplified telephones, Voice Carry Over phones, Captioning telephones, outgoing speech amplifier phones, signalers for the phone and door, hearing carry over phones and other devices by special request.

Outreach Providers working with the Virginia Department for the Deaf and Hard of

Hearing can provide you additional information. Training on use of the equipment is available. TAP participants can apply for new equipment every four years.

Please contact the office to make an appointment.

Service Area(s)

Albemarle County

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Augusta County

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Bath County

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Buena Vista City

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Charlottesville City

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Clarke County

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Fluvanna County

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Frederick County

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Greene County

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Harrisonburg City

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Highland County

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Lexington City

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Nelson County

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Page County

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Rockbridge County

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Rockingham County

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Shenandoah County

,  
Staunton City

,  
Warren County

,  
Waynesboro City

,  
Winchester City

Email

[Staunton@deafhh.org](mailto:Staunton@deafhh.org)